

1. Once any course has been paid, there is no refund. However, if there is a valid excuse such as illness, family calamity or another serious situation, we can talk. In any case, we guarantee your learning 100%.
2. A set of classes from 1 up to 3 will have a limit of one month to complete them.
3. Packages of 4 to 6 classes will have a limit of 2 months.
4. Packages of 8 to 12 classes will have a limit of 3 months.
5. Standard, premium and ultimate memberships will have a limit of 6 months to be completed.
6. After the maximum time limit of classes, packages or courses is reached, lessons will be finished, and the student will have to purchase new classes if he/she would like to continue the program.
7. If the student wants to resume classes after the maximum time limit has expired, he/she will have to pay an extra fee to continue the classes.
8. The student must give at least a 2-hour notice to cancel or reschedule the class.
9. The teacher will wait 15 minutes for the student who has not notified his/her absence and after this time, the class will be finished. The class will be charged.
10. If you have an issue with the platform, the classes, the program, hit us a message and we will answer and help you as soon as possible.